



# SCCOE DataZone ServiceLink App



## Connecting Students and Families to the Supports They Need

**ServiceLink** is a DataZone application developed by the Santa Clara County Office of Education (SCCOE) in partnership with County of Santa Clara Behavioral Health Services to support the School Linked Services (SLS) program and other student support programs.

ServiceLink helps schools and community partners coordinate services, meet reporting requirements, and continuously improve programs that deliver crucial supports to students and their families

### What Is ServiceLink?

ServiceLink is a secure, web-based application that allows authorized staff to:

- Track services provided to students and families
- Support coordination across school and community partners
- Meet state and funding-related reporting requirements
- Export de-identified files to support reporting/evaluation

### Who ServiceLink Supports

ServiceLink is used by:

- School Linked Services (SLS) Coordinators
- School and district student services staff
- County and community partners supporting student well-being
- Program administrators responsible for reporting and accountability

Access is role-based and limited to authorized users.

### How ServiceLink Supports Student Services

#### Coordinated Support

ServiceLink helps teams:

- Document referrals and linkages to services
- Reduce duplication of effort
- Maintain continuity of support for students and families

#### Program Accountability and Reporting

ServiceLink supports required reporting by organizing demographic and service data





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## Supporting Continuous Improvement

ServiceLink enables:

- Review trends in services provided
- Understand patterns across schools or communities
- Identify gaps or opportunities for improvement
- Use data to strengthen program design and delivery



## Privacy, Security, and Responsible Use

ServiceLink operates within SCCOE's Integrated Data Systems and follows strict privacy standards:

- Data Sharing Agreements with districts and partners
- Role-based access controls
- Secure, encrypted systems
- De-identified and aggregated reporting

Student data is used solely to support services and meet approved reporting requirements.

## How ServiceLink Fits into DataZone

ServiceLink is part of the broader DataZone ecosystem, which includes:

- TK–12 analytics dashboards
- MTSS app
- SEL and attendance insights
- Secure, governed data sharing infrastructure

Together, these tools help schools and partners focus on supporting the whole child.

## Empowering Educational Insights for Continuous Improvement

***Ready to transform your district's data strategy?***

Visit [www.datazone.org](http://www.datazone.org) to explore use cases, request a demo, or connect with the SCCOE DataZone team.



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